

Dear Valued Resident(s):

As Americans, we are all learning to adapt to a new way life as we face the coronavirus (COVID-19). Federal, state and local governments have enacted regulations to help reduce the impact of the virus. Colonial Village encourages all residents to take necessary precautions during this time to protect yourselves and your loved ones.

Our team remains committed to providing the high standard of service that you have come to know and expect from Colonial Village. Our community manager and her team are available to assist you as needed through phone, email or in person at CV office:

**Carol Langenfeld, Community Manager**  
**CV office (763) 786-3498**  
**Cell Phone (651) 274-2909**

Our website offers the ability to pay online if necessary. Online payments are easy and convenient; make a payment at anytime from anywhere! If you need help and assistance logging in or registering for your resident account, please do not hesitate to contact your Community Manager.

We understand that these are unusual times and that new restrictions, including business closures which may present unexpected financial challenges. If you are impacted negatively by the coronavirus (COVID-19), we ask that you reach out to your Community Manager so that we can work together to find a resolution. Communication is key to successfully working together!

For more information on the coronavirus (COVID-19), please refer to the Center for Disease Control (CDC) website, <https://www.cdc.gov/coronavirus/2019-nCoV/index.html>, or contact your local health authority.